

TRANSCRIPT PREPARED BY THE CLERK OF THE LEGISLATURE
Transcriber's Office

April 5, 2000

LB 972

impede the money going to children and custodial moms and dads, I would withdraw this amendment in a second. It won't. No one has demonstrated that it will. I can't see how anybody in a rural county could not support this bill. You know, we're talking 30 jobs to the very segment of our population, our state, our society that need the jobs.

PRESIDENT MAURSTAD: Thank you, Senator Bourne. (Visitors introduced.) Senator Baker.

SENATOR BAKER: Thank you, Mr. Lieutenant Governor, and members. I've been talking to people out back there with HHS, and the Treasurer's Office, and I think maybe we need to look at the committee amendment. Right now, line 6 there says Customer Service Unit duties shall include but are not limited to providing account information as well as addressing inquiries made by customers of the SDU. And, I guess, maybe their concern is that the SDU is going to have to take care of their own phone calls, and that this chart here is still in place, the draft that I think HHS gave me. We might want to look at just simply deleting some language out of there so that the Customer Service Unit is not tied into taking calls, inquiries made by customers of the SDU. Right now that's the way it reads, the Customer Service Unit is tied together with the SDU as far as information services. So something to think about there. I am wondering if that wouldn't address the problem, if we just deleted this part of the sentence there that tied it to the SDU? And I think maybe we can work something out. We'll see what Senator Bourne wants to do or where we go from here, but...or maybe just simply intent here on the floor would be that the Customer Service Unit handles customer calls and the SDU people handle calls from employers, separate that out. It looks to me like we better take a look, and I, as I get a little more time here, why we'll try and do that. So with that, I return my time to the Chair. Thank you.

PRESIDENT MAURSTAD: Thank you, Senator Baker. Senator Smith. Do I see five hands? The question has been called, do I see five hands? I see five hands. The question is, shall debate cease? Those in favor vote aye, those opposed nay. Voting on the motion to end debate. Mr. Clerk, please record.