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LB 972

the state and how are we going to live with that. I don't think there'd be anybody on the floor of the Legislature would have centralized child support if there wasn't a mandate. However, it's there and now there is the prospect that we've got to put this into play and how best we do this. The good thing about going and waiting is that we've seen problems that have occurred in other states. I think the committee amendments have taken what's occurred in some other states and put them into play that will give us a better chance to come up to speed on this whole issue. The general purposes of LB 972 aren't affected by this committee amendment, but they do do the following things. Part of it is, is that to address the implementation of the SDU, what is an SDU? State Disbursement Unit. This is going to require the Director of Health and Human Services to give a report to the Governor and to the Legislature every year, and that report is going to tell us like the number of transactions. It's going to talk about the dollar amounts that you collect. It's going to go into the percent of collections that were done in two days; remember, that two days was a big... a big issue and that was the big calling card and drawing card of doing the centralized collection. It's also going to report to us the percent of collections, on how that's being done. Insufficient funds, as you remember last year we had a tremendous discussion about insufficient funds. We need to know how big a problem that is. The report to the Legislature and the Governor is essential so that we have some handle on what this is doing. A bigger handle that we need to have is, how are people being treated through this whole process? And so the report, talk about the number of incoming phone calls that were processed, the average length, the percent of those calls that people hung up, all those sorts of reports can be made and we envision that they should be made. The report also helps keep the public informed because I'll guarantee you there is going to be a lot of problems as this gets implemented. This report will become, I think, a highlighted document, one that talks about how effective and responsive the State Disbursement Unit is going to be and what changes we want to make. The second and I believe more important to me personally, but that's my own personal opinion, but I think that the committee put in here was the creation of the Disbursement Advisory Commission. We started informally a group of stakeholders, and I got to tell you, I don't know what stakeholders are. It's one of these politically