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amendment, Senator Landis.

SENATOR LANDIS: Thank you, Mr. Lieutenant Governor. I basically find this language acceptable and I like the idea in principle. Chris, I want to ask you for some comments. I have no qualms with the concept. There's a use of a word that makes me a little uncomfortable and maybe we can do this by legislative history. The word "findings" is oftentimes the word of an outcome of a hearing. It is oftentimes appealable. It triggers an Administrative Procedures Act possibility. My guess is what you want was a written record by the director saying I don't think there's competition because, or, I looked at this situation and I came to X conclusion. I think the word "conclusion" here is understandable because if, after a year, there are sixty-three complaints, that's a course of conduct sufficient by which any reasonable observer would say, wait a second, something's up. If after four years there are two complaints that's another course of conduct we would know. And I think, as I read the purpose, it's that additive quality of a body of complaints sufficient to (inaudible) a reasonable third party say a director ought to be taking action at this point. Your thoughts on the word "findings" in your line 8.

SENATOR BEUTLER: With...with respect, Senator, to the word "findings", I had no intention to give it any kind of word of art consequence and most certainly not any of the things that you described with respect to a right to appeal or any legal rights. I only intended it to be a...a suggestion that the director ought to do his or her best to have something more than the bare conclusion. That is, this is my conclusion and I am concluding this because I went out and determined X, Y, and Z. Or, we haven't had a complaint like this in twenty years and if we have another one, you know, maybe we really need to look at this, whatever the basis was for his...his or her conclusion.

SENATOR LANDIS: Thank you, Senator Beutler. I'm going to, for my purposes, see this as reading...stating the sum of his or her reasons and conclusions, and if that's the case this basically makes a lot of sense. We want to be able to have a repository for complaints so that there would be available to a third person, whether it's the press or us, a way of seeing whether or not the director has been faced with sufficient complaints that,