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experience...Douglas County and Lancaster County both have voice-activated response systems that essentially mean that when, if you...if you are an obligor who needs to check on whether a payment has been received or has been disbursed, whether you have an arrearage, any kind of information like that, that you can key it in and that 90 percent of the...the requests for information have...are solved by just the information that is available through the voice-activated system, and so that 10 percent of the calls require a human being to spend a little bit more time getting to the bottom of some of the information. But the strict...the strict information that is included as a part of the database, the computer, is available through this voice-activated system that hopefully will handle many of the requests for information that come in. Thank you.

PRESIDENT MAURSTAD: Senator Stuhr, on the Beutler amendment to LB 637.

SENATOR STUHR: Thank you, Mr. Lieutenant Governor and members of the Legislature. I, too, rise in support of this amendment. It reminds me of a similar amendment that I placed on the reorganization of the Health and Human Services when we were looking at combining all of those organizations, and we did provide an 800 number and it seemed to work very well. I think it is important to have a person on the other end of that phone that can direct an answer and direct a person's call, so thank you.

PRESIDENT MAURSTAD: Thank you, Senator Stuhr. Senator Beutler, you're recognized to close.

SENATOR BEUTLER: Mr. Lieutenant Governor, I think everybody understands the amendment. It's simply designed to be sure that the quality of service to individuals involved in the system does not deteriorate, at least insofar as communications with the parties who have the information, who would have the information under the new system. Thank you.

PRESIDENT MAURSTAD: Thank you, Senator Beutler. The question before us is the adoption of AM1343 to LB 637. Those in favor vote aye; those opposed nay. Have you all voted? Please