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were taken advantage of? Is it a month, two months, three months? Or do we have...would you just explain how that works?

SENATOR C. PETERSON: Um-huh. Thank you, Senator Cudaback, I'd be glad to try to describe that process to you. Again, as we've explained before, it is an ongoing rule and order with the FCC. The way it stands right now is when the subscriber realizes that they have been slammed and they contact either their unauthorized carrier or the authorized carrier, then they can go back and ask that carrier to put them back into their new carrier. What that means then is that the unauthorized carrier, at that point, has to pay, and this is in the section of the committee amendments that have...Senator Landis' amendments that have just been adopted.

SENATOR CUDABACK: Right, right.

SENATOR C. PETERSON: They must pay for all of the charges from...from...that were the result of that unauthorized switch. In addition, they must pay for the charges that are occurred in switching the person back, because sometimes there's a charge by putting them back with the authorized carrier. That is passed on to the authorized carrier. The authorized carrier then credits the person for their service and any extra, excess money, if there was a higher cost from the unauthorized carrier, that then is refunded or credited to the carrier, too. So it does take care of all of those charges, Senator Cudaback. And in addition to that, what this bill does is it gives the Public Service Commission the authority to hold a hearing on the complaints, such as this, cause a reverse order, as well as impose an administrative penalty, if they feel so, on the unauthorized carrier. So you have several things working in concert here to make sure that the person who has been slammed gets the action back that they want, and there is no liability on them. And that is consistent with the FCC rules and orders.

SENATOR CUDABACK: So if a person does go home and finds out where his parents have been taken advantage of, three or four months earlier, he does...there is recourse.

SENATOR C. PETERSON: It's my understanding that that is true, Senator Cudaback. If I should find out that that isn't true, I