

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Division of Medicaid and Long-Term Care

MMIS Replacement Planning Report

January 31, 2022

LB 657 (2015)

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Pete Ricketts, Governor

January 31, 2022

Patrick O'Donnell, Clerk of the Legislature
State Capitol, Room 2018
P.O. Box 94604
Lincoln, NE 68509

Dear Mr. O'Donnell:

In accordance with LB 657 of 2015, please find the attached quarterly report on Medicaid management information system (MMIS) replacement planning.

Please contact my office with any questions at Kevin.Bagley@Nebraska.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Bagley".

Kevin Bagley, Director
Division of Medicaid and Long-Term Care
Department of Health and Human Services

Attachment

Project Status Summary by Component

Data Management and Analytics (DMA)

This quarter, the following deliverables were completed and approved:

- Quarterly deliverable updates were made to the change management, project management, and staffing plans, including changes related to Amendment 6 to the state's contract with Deloitte, which was executed on October 4, 2021.
- Third-party security audit: approved on October 4, 2021.

The following deliverables are pending review and approval:

- Quarterly project management and staffing plans for 2022.
- The integrated master schedule (IMS) is being updated to include relevant operations tasks.

User Acceptance Testing is underway for items to be included in Operations Release 1, which is scheduled for implementation in February 2022.

The project team consolidated feedback from managers concerning adoption of the HealthInteractive (HIA) platform and training needs. Current activities to develop an ongoing operational training plan, processes, and procedures are in progress.

Certification for the Data Management and Analytics (DMA) project was received by Centers for Medicare and Medicaid Services (CMS) on January 3, 2022. This being a critical milestone, DHHS has included this update for Q4 2021.

The project team is working to finalize the 2022 project roadmap, which will support an operational steady state through high-level goals and milestones.

Regular communications continue to be circulated to HIA users, notifying them of data refreshes, system outages, and issue resolution.

Electronic Visit Verification (EVV)

DHHS continues to work with Netsmart (the state's EVV vendor) to ensure all issues impeding system acceptance are being addressed. Focus remains on the requirements traceability metric, high impact system defects, and corrective action plan items. DHHS remains confident that Netsmart is on the path to resolve DHHS's requirements for system acceptance, and the May 26, 2022 date for certification review with CMS remains in place. DHHS will provide CMS with the official certification request letter after DHHS has accepted the system. Preparation for the certification review continues.