LEGISLATURE OF NEBRASKA

ONE HUNDRED FOURTH LEGISLATURE

SECOND SESSION

LEGISLATIVE BILL 953

Introduced by Kolterman, 24.

Read first time January 13, 2016

Committee: Judiciary

- 1 A BILL FOR AN ACT relating to financial institutions; to provide for the
- 2 protection of qualified adults as prescribed.
- 3 Be it enacted by the people of the State of Nebraska,

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- 1 Section 1. The purpose of sections 1 to 9 of this act is to protect
- 2 <u>senior citizens from financial exploitation. Sections 1 to 9 of this act</u>
- 3 establishes a process whereby a financial advisor who suspects that
- 4 attempted financial exploitation of a senior client may be occurring may
- 5 notify his or her firm of the suspected financial exploitation. The firm,
- 6 upon suspecting financial exploitation of a senior client, may
- 7 <u>temporarily refuse to execute the client's requested financial</u>
- 8 <u>transaction and notify the appropriate agencies.</u>
- 9 Sec. 2. For purposes of sections 1 to 9 of this act:
- 10 (1) Agencies means the Department of Insurance and the Department of
- 11 Banking and Finance.
- 12 (2) Financial exploitation means the wrongful, unauthorized, or
- 13 <u>deceitful taking or attempted taking, withholding, appropriation, or use</u>
- 14 of money, assets, real property, or personal property of a qualified
- 15 adult.
- 16 (3) Financial advisor means a person required to be licensed under
- 17 the laws of this state to sell, solicit, or negotiate insurance; an
- 18 individual who represents a broker-dealer in effecting or attempting to
- 19 <u>effect purchases or sales of securities; or an individual who is a</u>
- 20 representative of a state or federal-registered investment advisor.
- 21 (4) Firm means an insurance company, broker-dealer, or investment
- 22 advisor, licensed to do business in this state.
- 23 (5) Immediate family member means a spouse, child, parent, or
- 24 <u>sibling</u>, of a qualified adult.
- 25 (6) Qualified adult means a person sixty years of age or older.
- 26 (7) Qualified individual means a person associated with a firm who
- 27 <u>serves in a supervisory capacity for the financial advisor as part of his</u>
- 28 or her position with the firm.
- 29 Sec. 3. (1) If a financial advisor who has direct contact with a
- 30 qualified adult reasonably believes that financial exploitation of a
- 31 client who is a qualified adult has occurred, has been attempted, or is

- 1 being attempted, the financial advisor may notify a qualified individual.
- 2 (2) A qualified individual, either (a) upon receiving a notice of
- 3 potential, attempted, or ongoing financial exploitation of a client who
- 4 is a qualified adult or (b) in his or her own discretion based upon
- 5 information available to the qualified individual, may notify the
- 6 appropriate agencies of such possible exploitation. Subsequent to the
- 7 qualified individual notifying the agencies of such suspected
- 8 exploitation, the qualified individual may notify an immediate family
- 9 member, legal guardian, conservator, co-trustee, successor trustee, or
- 10 <u>agent under power of attorney of the qualified adult of the suspected</u>
- 11 <u>financial exploitation of the qualified adult.</u>
- 12 Sec. 4. (1) A qualified individual, or a firm upon written request
- of a qualified individual, may temporarily refuse a request to execute a
- 14 financial transaction or disburse transaction proceeds involving an
- 15 account or other asset of a client who is a qualified adult for up to
- 16 fifteen business days after the date on which the qualified individual or
- 17 firm first delayed the execution of the transaction or disbursement of
- 18 the funds if the qualified individual or firm has a reasonable basis to
- 19 believe that the execution of the transaction or disbursement of proceeds
- 20 will result in the financial exploitation of the client. Upon taking this
- 21 <u>action, the qualified individual or firm will:</u>
- 22 (a) Notify the appropriate agencies within three business days of
- 23 the temporary refusal to execute the transaction or disburse the
- 24 <u>transaction proceeds; and</u>
- 25 (b) Make a reasonable effort to notify the client within three
- 26 <u>business</u> days of the temporary refusal to execute the financial
- 27 <u>transaction or disburse the proceeds from a transaction.</u>
- 28 (2) The appropriate agency, upon receiving a notice from a qualified
- 29 individual or firm that the qualified individual or firm is delaying the
- 30 execution of or disbursement of funds from a financial transaction due to
- 31 <u>suspected financial exploitation, shall investigate the reported</u>

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- 1 transaction and determine if the qualified individual or firm should
- 2 proceed with or continue to postpone the execution of or disbursement of
- 3 funds from the transaction. The agency shall deliver its determination in
- 4 writing to the qualified individual or firm within the fifteen business-
- 5 day time period specified in section 4 of this act.
- 6 (3) The qualified individual's or firm's authority to refuse to
- 7 execute the transaction or disburse the proceeds from a transaction shall
- 8 expire upon the sooner of:
- 9 (a) The time when the qualified individual or firm reasonably
- 10 believes that the execution of the transaction or disbursement of
- 11 proceeds will not result in the financial exploitation of the qualified
- 12 adult; or
- 13 (b) Unless extended in accordance with section 4 of this act,
- 14 <u>fifteen business days after the initial refusal to execute the</u>
- 15 <u>transaction or disburse the proceeds from a transaction; or</u>
- 16 (c) Receiving a determination from the appropriate agency that the
- 17 qualified individual or firm should proceed with the execution of or
- 18 disbursement of funds from the transaction.
- 19 (4) The temporary delay of the execution of a transaction or
- 20 <u>disbursement of proceeds authorized by this section may be extended if</u>
- 21 the appropriate agency enters an order or obtains an order from a court
- 22 of competent jurisdiction extending the temporary delay, or any other
- 23 protective relief.
- 24 (5) If the appropriate agency has not delivered the written
- 25 determination required under section 4 of this act within the time period
- 26 <u>specified in that section, or as extended in accordance with such</u>
- 27 <u>section, the qualified individual or firm shall proceed with the</u>
- 28 execution of or disbursement of funds from the transaction.
- 29 Sec. 5. A qualified individual or firm may provide access to or
- 30 copies of records that are relevant to the suspected financial
- 31 exploitation of a client who is a qualified adult to the agencies. The

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- 1 records may include historical records or records relating to the most
- 2 recent transactions relating to the suspected financial exploitation of
- 3 the qualified adult. All records made available to the agencies under
- 4 this section shall not be considered public record.
- 5 Sec. 6. Notwithstanding any other provision of law to the contrary,
- 6 a financial advisor, qualified individual, or firm who, in good faith and
- 7 exercising reasonable care, complies with the provisions of this law and
- 8 takes action in accordance with any provision of this act shall be immune
- 9 from civil, criminal, administrative, or other liability for such
- 10 actions.
- 11 Sec. 7. (1) The agencies may develop training resources to assist
- 12 financial advisors, qualified individuals, and firms in the prevention
- 13 and detection of financial exploitation of a qualified adult. Such
- 14 resources may include indicators of financial exploitation of qualified
- 15 <u>adults and potential steps financial advisors, qualified individuals, and</u>
- 16 firms may take to prevent suspected financial exploitation of qualified
- 17 adults as authorized by sections 1 to 9 of this act.
- 18 (2) The use of such resources by any financial advisor, qualified
- 19 individual, or firm shall be voluntary in nature and firms are permitted,
- 20 <u>but shall not be required to, develop and implement proprietary training</u>
- 21 resources and programs for use by their employees and representatives.
- 22 (3) The use of any such training resources, whether developed by the
- 23 agencies or by private enterprise shall not create an assumption or
- 24 implication that financial advisors, qualified individuals, or firms are
- 25 qualified to, have the ability to, or are responsible for making a
- 26 <u>determination about any individual's cognitive condition or possible</u>
- 27 cognitive impairment.
- Sec. 8. Any notice, notification, or determination required under
- 29 <u>sections 1 to 9 of this act shall be provided in writing or</u>
- 30 <u>electronically by email.</u>
- 31 Sec. 9. The agencies may, in accordance with the Administrative

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1 Procedure Act, adopt and promulgate reasonable rules and regulations

2 <u>necessary or proper to carry out the purposes of sections 1 to 9 of this</u>

3 <u>act.</u>