LEGISLATURE OF NEBRASKA

ONE HUNDRED FOURTH LEGISLATURE

SECOND SESSION

LEGISLATIVE BILL 938

FINAL READING

Introduced by Smith, 14.

Read first time January 13, 2016

Committee: Transportation and Telecommunications

- A BILL FOR AN ACT relating to telecommunications; to amend sections
 86-163, 86-458, and 86-463, Reissue Revised Statutes of Nebraska; to
 adopt the 911 Service System Act; to change a reporting requirement;
 to provide for the transfer of funds; to remove obsolete provisions;
 to harmonize provisions; to repeal the original sections; and to
 declare an emergency.
- 7 Be it enacted by the people of the State of Nebraska,

- 1 Section 1. Sections 1 to 30 of this act shall be known and may be
- 2 <u>cited as the 911 Service System Act.</u>
- 3 Sec. 2. The purpose of the 911 Service System Act is to establish
- 4 the Public Service Commission as the statewide implementation and
- 5 coordinating authority to plan, implement, coordinate, manage, maintain,
- 6 and provide funding assistance for a 911 service system consistent and
- 7 <u>compatible with national public safety standards advanced by recognized</u>
- 8 <u>standards and development organizations.</u>
- 9 Sec. 3. It is the intent of the Legislature that:
- 10 (1) The commission plan, implement, coordinate, manage, maintain,
- 11 and provide funding assistance for a cost-efficient 911 service system;
- 12 (2) The commission provide for the coordination of 911 service on a
- 13 <u>statewide basis;</u>
- 14 (3) Local governing bodies be responsible for the dispatch and
- 15 provision of emergency services;
- 16 (4) As part of the coordination of statewide 911 service, the
- 17 commission secure stakeholder support and provide public education,
- 18 training, standards enforcement, dispute resolution, and program
- 19 <u>evaluation for public safety answering points;</u>
- 20 <u>(5) The jurisdictions of the state, regional, and local governing</u>
- 21 bodies be clearly defined and aligned to produce the most efficient
- 22 provision of 911 service, including next-generation 911 service
- 23 <u>capability;</u>
- 24 (6) The commission adopt statewide uniform standards for technical
- 25 support, training efficiency, and quality assurance for public safety
- 26 <u>answering points;</u>
- 27 (7) The express authority granted to the commission to implement the
- 28 911 Service System Act not be deemed to supersede or otherwise modify
- 29 <u>section 86-124 or to provide the commission with any additional authority</u>
- 30 not provided by law existing on the effective date of this act,
- 31 <u>including</u>, but not limited to, regulatory authority over originating

- 1 service providers; and
- 2 (8) Except as specifically provided in the 911 Service System Act,
- 3 nothing in the 911 Service System Act be deemed to supersede or modify
- 4 any commission authority provided by law or any commission order, rule,
- 5 or regulation existing on the effective date of this act.
- 6 Sec. 4. For purposes of the 911 Service System Act, the definitions
- 7 found in sections 5 to 24 of this act apply.
- 8 Sec. 5. Basic 911 service means an emergency telephone system which
- 9 <u>automatically connects a 911 call to a designated public safety answering</u>
- 10 point.
- 11 Sec. 6. <u>Commission means the Public Service Commission.</u>
- 12 Sec. 7. <u>Emergency services means the provision through a public</u>
- 13 <u>safety agency of firefighting, law enforcement, ambulance, emergency,</u>
- 14 medical, or other public emergency services, as determined by a local
- 15 governing body, to respond to and manage emergency incidents.
- 16 Sec. 8. <u>Enhanced-911 service has the same meaning as in section</u>
- 17 86-425.
- 18 Sec. 9. <u>Enhanced wireless 911 service has the same meaning as in</u>
- 19 section 86-448.
- 20 Sec. 10. <u>Interconnected voice over Internet protocol service means</u>
- 21 an interconnected voice over Internet protocol service as defined in 47
- 22 C.F.R. part 9, as such regulations existed on January 1, 2016.
- 23 Sec. 11. <u>Internet protocol means the method by which data is sent</u>
- 24 <u>from one computer to another on the Internet or other networks.</u>
- 25 Sec. 12. Internet protocol-enabled service means any service,
- 26 <u>capability</u>, <u>functionality</u>, <u>or application provided using Internet</u>
- 27 protocol, or any successor protocol, that enables a service user to send
- 28 or receive a communication in Internet protocol format including, but not
- 29 <u>limited to, voice, data, or video.</u>
- 30 Sec. 13. Local governing body means a county board, city council of
- 31 <u>a city, board of trustees of a village, board of directors of any rural</u>

- 1 or suburban fire protection district, or any governing body of an entity
- 2 <u>created pursuant to the Interlocal Cooperation Act or the Joint Public</u>
- 3 Agency Act.
- 4 Sec. 14. Network means (1) a legacy telecommunications network that
- 5 <u>supports basic 911 service and enhanced-911 service or (2) a managed</u>
- 6 Internet protocol network that is used for 911 calls, that can be shared
- 7 by all public safety answering points, and that provides the Internet
- 8 protocol transport infrastructure upon which independent application
- 9 platforms and core functional processes can be deployed, including, but
- 10 <u>not limited to, those necessary for providing next-generation 911 service</u>
- 11 <u>capability</u>. A <u>network may be constructed from a mix of dedicated and</u>
- 12 <u>shared facilities and may be interconnected at local, regional, state,</u>
- 13 <u>national</u>, and international levels.
- 14 Sec. 15. Next-generation 911 means an Internet protocol-based
- 15 system (1) comprised of networks, functional elements, and data bases
- 16 that replicate basic 911 service and enhanced-911 service features and
- 17 <u>functions and provide additional capabilities and (2) designed to provide</u>
- 18 <u>access to emergency services from all connected communications sources</u>
- 19 and to provide multimedia data capabilities for public safety answering
- 20 points and other emergency services organizations.
- 21 Sec. 16. Next-generation 911 service means 911 service using in
- 22 whole or in part next-generation 911.
- 23 Sec. 17. <u>911 call means any form of communication requesting any </u>
- 24 type of emergency services by contacting a public safety answering point,
- 25 including voice or nonvoice communications as well as transmission of any
- 26 analog or digital data. 911 call includes a voice call, video call, text
- 27 <u>message</u>, or data-only call.
- 28 Sec. 18. <u>911 service means the service a public safety answering</u>
- 29 point uses to receive and process 911 calls over a 911 service system.
- 30 Sec. 19. <u>911 service system means a coordinated system of</u>
- 31 <u>technologies</u>, <u>software</u> <u>applications</u>, <u>data</u> <u>bases</u>, <u>customer-premise</u>

- 1 equipment components, and operations and management procedures used to
- 2 provide 911 service through the operation of an efficient and effective
- 3 network for accepting, processing, and delivering 911 calls to a public
- 4 safety answering point, including, but not limited to, basic 911 service,
- 5 <u>enhanced-911 service</u>, <u>enhanced wireless 911 service</u>, <u>next-generation 911</u>
- 6 service, and any emerging technologies, networks, and systems that allow
- 7 access to 911 service.
- 8 Sec. 20. Originating service provider means an entity that provides
- 9 the capability for customers to originate 911 calls to public safety
- 10 answering points.
- 11 Sec. 21. <u>Public safety agency means an agency which provides</u>
- 12 <u>emergency services.</u>
- 13 Sec. 22. <u>Public safety answering point means a local governmental</u>
- 14 entity responsible for receiving 911 calls and processing those calls
- 15 <u>according to a specific operational policy.</u>
- Sec. 23. <u>Service user means any person who initiates a 911 call to</u>
- 17 <u>receive emergency services.</u>
- 18 Sec. 24. <u>Stakeholder means a public safety answering point, a</u>
- 19 public safety agency, and any person, organization, agency of government,
- 20 <u>originating service provider, or other organization that has a vital</u>
- 21 <u>interest in the 911 service system.</u>
- 22 Sec. 25. The commission shall:
- 23 <u>(1) Serve as the statewide coordinating authority for the</u>
- 24 implementation of the 911 service system;
- 25 (2) Be responsible for statewide planning, implementation,
- 26 coordination, funding assistance, deployment, and management and
- 27 <u>maintenance of the 911 service system to ensure that coordinated 911</u>
- 28 <u>service is provided to all residents of the state at a consistent level</u>
- 29 of service in a cost-effective manner;
- 30 (3) Be responsible for establishing mandatory and uniform technical
- 31 and training standards applicable to public safety answering points and

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1 adopting and promulgating rules and regulations applicable to public

- 2 <u>safety answering points for quality assurance standards; and</u>
- 3 (4) Be responsible for consulting with and seeking advice and
- 4 <u>assistance from stakeholders, including:</u>
- 5 (a) Public safety answering points;
- 6 (b) Public safety agencies;
- 7 <u>(c) Originating service providers, including at least one</u>
- 8 <u>representative from each of the following: A wireline local exchange</u>
- 9 service provider, a wireless provider, and an interconnected voice over
- 10 <u>Internet protocol service provider;</u>
- 11 (d) Municipal and county officials; and
- 12 (e) The Chief Information Officer.
- 13 Sec. 26. <u>The commission shall appoint a state 911 director to</u>
- 14 manage the department established within the commission for the 911
- 15 <u>service system. The commission shall ensure that the department has all</u>
- 16 necessary staffing and resources. The commission may retain contracted
- 17 experts or consultants who may be required for the administration of the
- 18 911 Service System Act. The commission and the state 911 director shall
- 19 establish an advisory committee to provide input on technical training,
- 20 quality assurance, funding, and operation and maintenance of the 911
- 21 service system. Advisory committee members shall be approved by the
- 22 commission.
- 23 Sec. 27. (1) The commission and the state 911 director shall
- 24 develop and prepare a plan for a 911 service system, to be approved by
- 25 the commission, and to be implemented by the commission and the state 911
- 26 director on or after July 1, 2018. The commission shall hold at least two
- 27 public hearings on the plan: One hearing at least ninety days prior to
- 28 the adoption of the plan; and one hearing at least thirty days prior to
- 29 the adoption of the plan. The commission shall present the adopted plan
- 30 to the Appropriations Committee of the Legislature and the Transportation
- 31 and Telecommunications Committee of the Legislature no later than

1 December 1, 2017. The state 911 director, with the approval of the

- 2 commission, shall prepare and provide a report to the Appropriations
- 3 Committee and the Transportation and Telecommunications Committee on the
- 4 progress of the development of the plan no later than February 1, 2017.
- 5 The report shall be submitted electronically.
- 6 (2) The plan adopted by the commission shall, at a minimum, detail
- 7 the following:
- 8 (a) The costs associated with the implementation and estimated
- 9 ongoing operation and maintenance of the 911 service system. The
- 10 discussion of costs shall detail which costs the commission determines
- 11 <u>should be paid from the Enhanced Wireless 911 Fund and the 911 Service</u>
- 12 System Fund, which costs would be the obligation of local governing
- 13 bodies, and how the proposed costs represent a cost-effective plan;
- 14 (b) Recommendations to the Legislature for cost recovery for the
- 15 implementation, operation, and maintenance of the 911 service system;
- 16 (c) The commission's proposal for carrying out its role as
- 17 coordinator of the 911 service system;
- 18 (d) A recommendation of the number of public safety answering points
- 19 that should be maintained in the state that are capable of next-
- 20 generation 911 service; and
- 21 (e) Recommendations for any additional legislation required to
- 22 implement the 911 service system.
- 23 Sec. 28. The 911 Service System Fund is created. The fund shall
- 24 consist of money transferred from the Enhanced Wireless 911 Fund, any
- 25 federal funds received for implementation and development of 911 service,
- 26 and any other money designated for credit to the 911 Service System Fund.
- 27 The fund shall be used for the costs of administering the fund and for
- 28 the purposes specified in the 911 Service System Act. The fund shall not
- 29 be subject to any fiscal-year limitation or lapse provision of unexpended
- 30 balance at the end of any fiscal year or biennium. Any money in the fund
- 31 available for investment shall be invested by the state investment

1 officer pursuant to the Nebraska Capital Expansion Act and the Nebraska

- 2 <u>State Funds Investment Act.</u>
- 3 Sec. 29. The express authority granted to the commission to
- 4 implement the 911 Service System Act shall not be deemed to supersede or
- 5 <u>otherwise modify section 86-124 or to provide the commission with any</u>
- 6 additional authority not provided by law existing on the effective date
- 7 of this act, including, but not limited to, regulatory authority over
- 8 originating service providers.
- 9 Sec. 30. The 911 Service System Act terminates on June 30, 2018.
- 10 Sec. 31. Section 86-163, Reissue Revised Statutes of Nebraska, is
- 11 amended to read:
- 12 86-163 The commission shall file with the Clerk of the Legislature
- 13 an annual report on or before September 30 of each year on the status of
- 14 the Nebraska telecommunications industry. The report shall be submitted
- in electronic format. The report shall:
- 16 (1) Describe the quality of telecommunications service being
- 17 provided to the citizens of Nebraska;
- 18 (2) Describe the availability of diverse and affordable
- 19 telecommunications service to all of the people of Nebraska;
- 20 (3) Describe the level of telecommunications service rates;
- 21 (4) Describe the use and continued need for the Nebraska
- 22 Telecommunications Universal Service Fund;
- 23 (5) Describe the availability and location of 911 service and E-911
- 24 service as required by section 86-437;
- 25 (6) Describe the availability and location of wireless 911 service
- or enhanced wireless 911 service as required by section 86-460;
- 27 (7) Address the need for further legislation to achieve the purposes
- 28 of the Nebraska Telecommunications Regulation Act; and
- 29 (8) Address the funding level of the Nebraska Competitive Telephone
- 30 Marketplace Fund and an accounting of commission expenses related to its
- 31 duties under section 86-127; and -

- 1 (9) Assess, based on information provided by public safety answering
- 2 points, the level of wireless E-911 location accuracy compliance for
- 3 wireless carriers.
- 4 Sec. 32. Section 86-458, Reissue Revised Statutes of Nebraska, is
- 5 amended to read:
- 6 86-458 The commission shall hold a public hearing annually to
- 7 determine the amount of revenue necessary to carry out the Enhanced
- 8 Wireless 911 Services Act and the 911 Service System Act. After the
- 9 hearing, the commission shall determine the amount of money to be
- 10 deposited in the Enhanced Wireless 911 Fund for the following year and
- 11 shall set the surcharge subject to the limitation in section 86-457.
- Sec. 33. Section 86-463, Reissue Revised Statutes of Nebraska, is
- 13 amended to read:
- 14 86-463 The Enhanced Wireless 911 Fund is created. The fund shall
- 15 consist of the surcharges credited to the fund, any money appropriated by
- 16 the Legislature, any federal funds received for wireless emergency
- 17 communication except as otherwise provided in section 28 of this act, and
- 18 any other funds designated for credit to the fund. Money in the fund
- 19 shall be used for the costs of administering the fund and the purposes
- 20 specified in section 86-465 unless otherwise directed by federal law with
- 21 respect to any federal funds. Money shall be transferred from the fund to
- 22 the 911 Service System Fund at the direction of the Legislature. Within
- 23 five days after the effective date of this act, the State Treasurer shall
- 24 transfer two million one hundred thirty-eight thousand three hundred
- 25 thirty-seven dollars from the Enhanced Wireless 911 Fund to the 911
- 26 Service System Fund. On or before July 5, 2017, the State Treasurer shall
- 27 transfer one million nine hundred eighty-eight thousand seven hundred
- 28 ninety dollars from the Enhanced Wireless 911 Fund to the 911 Service
- 29 System Fund. The costs of administering the Enhanced Wireless 911 Fund
- 30 fund shall be kept to a minimum. The money in the Enhanced Wireless 911
- 31 Fund fund shall not be subject to any fiscal-year limitation or lapse

- 1 provision of unexpended balance at the end of any fiscal year or
- 2 biennium. Interest accruing to the fund from invested fund balances may
- 3 be transferred to the General Fund at the direction of the Legislature
- 4 through June 30, 2010. Any money in the Enhanced Wireless 911 Fund
- 5 available for investment shall be invested by the state investment
- 6 officer pursuant to the Nebraska Capital Expansion Act and the Nebraska
- 7 State Funds Investment Act.
- 8 Sec. 34. Original sections 86-163, 86-458, and 86-463, Reissue
- 9 Revised Statutes of Nebraska, are repealed.
- 10 Sec. 35. Since an emergency exists, this act takes effect when
- 11 passed and approved according to law.