



**Medicaid Mental Health Authorization Requests**  
Reporting Period: 3rd Quarter, CY 2014

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	70	76	4	72					76	4	72
Community Treatment Aid	12	13	1	12	15	25	1	24	38	2	36
Crisis Residential	35	45	1	44	19	46	5	41	91	6	85
Day Treatment	29	29	1	28	18	24	1	23	53	2	51
Inpatient	1085	1503	103	1400	186	207	188	19	1710	291	1419
Intensive Outpatient Program	187	188	4	184	33	45		45	233	4	229
Outpatient	71	75	21	54	158	210		210	285	21	264
Partial Hospitalization	137	153	2	151	84	153	8	145	306	10	296
Professional Resource Family Care											
Psych Testing	687	790	92	698					790	92	698
Psychiatric Residential Treatment Facility	97	104	65	39	77	143	21	122	247	86	161
Therapeutic Group Home	19	19	13	6	29	57	2	55	76	15	61
Other Services	1486	1963	20	1943	1184	1778	3	1775	3741	23	3718
<b>All Services Total</b>	<b>3915</b>	<b>4958</b>	<b>327</b>	<b>4631</b>	<b>1803</b>	<b>2688</b>	<b>229</b>	<b>2459</b>	<b>7646</b>	<b>556</b>	<b>7090</b>

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	5.3%	94.7%			5.3%	94.7%
Community Treatment Aid	7.7%	92.3%	4.0%	96.0%	5.3%	94.7%
Crisis Residential	2.2%	97.8%	10.9%	89.1%	6.6%	93.4%
Day Treatment	3.4%	96.6%	4.2%	95.8%	3.8%	96.2%
Inpatient	6.9%	93.1%	90.8%	9.2%	17.0%	83.0%
Intensive Outpatient Program	2.1%	97.9%	0.0%	100.0%	1.7%	98.3%
Outpatient	28.0%	72.0%	0.0%	100.0%	7.4%	92.6%
Partial Hospitalization	1.3%	98.7%	5.2%	94.8%	3.3%	96.7%
Professional Resource Family Care						
Psych Testing	11.6%	88.4%			11.6%	88.4%
Psychiatric Residential Treatment Facility	62.5%	37.5%	14.7%	85.3%	34.8%	65.2%
Therapeutic Group Home	68.4%	31.6%	3.5%	96.5%	19.7%	80.3%
Other Services	1.0%	99.0%	0.2%	99.8%	0.6%	99.4%
<b>All Services Total</b>	<b>6.6%</b>	<b>93.4%</b>	<b>8.5%</b>	<b>91.5%</b>	<b>7.3%</b>	<b>92.7%</b>



**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 3rd Quarter, CY 2014**

Service Type	Ages 0 - 18										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	26	26	1	25					26	1	25
Community Treatment Aid	12	13	1	12	15	25	1	24	38	2	36
Crisis Residential											
Day Treatment	13	13	1	12	10	13	1	12	26	2	24
Inpatient	352	430	25	405	29	29	26	3	459	51	408
Intensive Outpatient Program	168	169	1	168	32	44		44	213	1	212
Outpatient	30	30	4	26	5	5		5	35	4	31
Partial Hospitalization	82	89	2	87	53	99	3	96	188	5	183
Professional Resource Family Care											
Psych Testing	472	557	74	483					557	74	483
Psychiatric Residential Treatment Facility	97	104	65	39	77	143	21	122	247	86	161
Therapeutic Group Home	19	19	13	6	29	57	2	55	76	15	61
Other Services	330	375		375	87	139		139	514		514
<b>All Services Total</b>	<b>1601</b>	<b>1825</b>	<b>187</b>	<b>1638</b>	<b>337</b>	<b>554</b>	<b>54</b>	<b>500</b>	<b>2379</b>	<b>241</b>	<b>2138</b>

Service Type	Ages 0 - 18					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.8%	96.2%			3.8%	96.2%
Community Treatment Aid	7.7%	92.3%	4.0%	96.0%	5.3%	94.7%
Crisis Residential						
Day Treatment	7.7%	92.3%	7.7%	92.3%	7.7%	92.3%
Inpatient	5.8%	94.2%	89.7%	10.3%	11.1%	88.9%
Intensive Outpatient Program	0.6%	99.4%	0.0%	100.0%	0.5%	99.5%
Outpatient	13.3%	86.7%	0.0%	100.0%	11.4%	88.6%
Partial Hospitalization	2.2%	97.8%	3.0%	97.0%	2.7%	97.3%
Professional Resource Family Care						
Psych Testing	13.3%	86.7%			13.3%	86.7%
Psychiatric Residential Treatment Facility	62.5%	37.5%	14.7%	85.3%	34.8%	65.2%
Therapeutic Group Home	68.4%	31.6%	3.5%	96.5%	19.7%	80.3%
Other Services	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
<b>All Services Total</b>	<b>10.2%</b>	<b>89.8%</b>	<b>9.7%</b>	<b>90.3%</b>	<b>10.1%</b>	<b>89.9%</b>



**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 3rd Quarter, CY 2014**

Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	44	50	3	47					50	3	47
Community Treatment Aid											
Crisis Residential	34	44	1	43	18	42	4	38	86	5	81
Day Treatment	16	16		16	8	11		11	27		27
Inpatient	707	1038	73	965	147	168	152	16	1206	225	981
Intensive Outpatient Program	19	19	3	16	1	1		1	20	3	17
Outpatient	39	43	17	26	146	196		196	239	17	222
Partial Hospitalization	54	63		63	31	54	5	49	117	5	112
Professional Resource Family Care											
Psych Testing	211	229	18	211					229	18	211
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	1115	1540	20	1520	1047	1575	3	1572	3115	23	3092
<b>All Services Total</b>	<b>2239</b>	<b>3042</b>	<b>135</b>	<b>2907</b>	<b>1398</b>	<b>2047</b>	<b>164</b>	<b>1883</b>	<b>5089</b>	<b>299</b>	<b>4790</b>

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	6.0%	94.0%			6.0%	94.0%
Community Treatment Aid						
Crisis Residential	2.3%	97.7%	9.5%	90.5%	5.8%	94.2%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	7.0%	93.0%	90.5%	9.5%	18.7%	81.3%
Intensive Outpatient Program	15.8%	84.2%	0.0%	100.0%	15.0%	85.0%
Outpatient	39.5%	60.5%	0.0%	100.0%	7.1%	92.9%
Partial Hospitalization	0.0%	100.0%	9.3%	90.7%	4.3%	95.7%
Professional Resource Family Care						
Psych Testing	7.9%	92.1%			7.9%	92.1%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	1.3%	98.7%	0.2%	99.8%	0.7%	99.3%
<b>All Services Total</b>	<b>4.4%</b>	<b>95.6%</b>	<b>8.0%</b>	<b>92.0%</b>	<b>5.9%</b>	<b>94.1%</b>



**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 3rd Quarter, CY 2014**

Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation											
Community Treatment Aid											
Crisis Residential	1	1		1	1	4	1	3	5	1	4
Day Treatment											
Inpatient	26	35	5	30	10	10	10		45	15	30
Intensive Outpatient Program											
Outpatient	2	2		2	7	9		9	11		11
Partial Hospitalization	1	1		1					1		1
Professional Resource Family Care											
Psych Testing	4	4		4					4		4
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	41	48		48	50	64		64	112		112
<b>All Services Total</b>	<b>75</b>	<b>91</b>	<b>5</b>	<b>86</b>	<b>68</b>	<b>87</b>	<b>11</b>	<b>76</b>	<b>178</b>	<b>16</b>	<b>162</b>

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation						
Community Treatment Aid						
Crisis Residential	0.0%	100.0%	25.0%	75.0%	20.0%	80.0%
Day Treatment						
Inpatient	14.3%	85.7%	100.0%	0.0%	33.3%	66.7%
Intensive Outpatient Program						
Outpatient	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Partial Hospitalization	0.0%	100.0%			0.0%	100.0%
Professional Resource Family Care						
Psych Testing	0.0%	100.0%			0.0%	100.0%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
<b>All Services Total</b>	<b>5.5%</b>	<b>94.5%</b>	<b>12.6%</b>	<b>87.4%</b>	<b>9.0%</b>	<b>91.0%</b>



**Youth Medicaid Mental Health Authorization Requests**  
**Reporting Period: 3rd Quarter, CY 2014**

Service Type	All Youth (Ages 0 - 19)										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	28	29	1	28					29	1	28
Community Treatment Aid	12	13	1	12	15	25	1	24	38	2	36
Crisis Residential											
Day Treatment	13	13	1	12	10	13	1	12	26	2	24
Inpatient	367	448	28	420	32	32	29	3	480	57	423
Intensive Outpatient Program	169	170	2	168	32	44		44	214	2	212
Outpatient	30	30	4	26	6	6		6	36	4	32
Partial Hospitalization	85	92	2	90	57	112	4	108	204	6	198
Professional Resource Family Care											
Psych Testing	477	562	74	488					562	74	488
Psychiatric Residential Treatment Facility	97	104	65	39	77	143	21	122	247	86	161
Therapeutic Group Home	19	19	13	6	29	57	2	55	76	15	61
Other Services	342	391		391	95	156		156	547		547
<b>All Services Total</b>	<b>1639</b>	<b>1871</b>	<b>191</b>	<b>1680</b>	<b>353</b>	<b>588</b>	<b>58</b>	<b>530</b>	<b>2459</b>	<b>249</b>	<b>2210</b>

Service Type	All Youth (Ages 0 - 19)					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.4%	96.6%			3.4%	96.6%
Community Treatment Aid	7.7%	92.3%	4.0%	96.0%	5.3%	94.7%
Crisis Residential						
Day Treatment	7.7%	92.3%	7.7%	92.3%	7.7%	92.3%
Inpatient	6.3%	93.8%	90.6%	9.4%	11.9%	88.1%
Intensive Outpatient Program	1.2%	98.8%	0.0%	100.0%	0.9%	99.1%
Outpatient	13.3%	86.7%	0.0%	100.0%	11.1%	88.9%
Partial Hospitalization	2.2%	97.8%	3.6%	96.4%	2.9%	97.1%
Professional Resource Family Care						
Psych Testing	13.2%	86.8%			13.2%	86.8%
Psychiatric Residential Treatment Facility	62.5%	37.5%	14.7%	85.3%	34.8%	65.2%
Therapeutic Group Home	68.4%	31.6%	3.5%	96.5%	19.7%	80.3%
Other Services	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
<b>All Services Total</b>	<b>10.2%</b>	<b>89.8%</b>	<b>9.9%</b>	<b>90.1%</b>	<b>10.1%</b>	<b>89.9%</b>

Magellan Behavioral Health of Nebraska, Inc.  
 09/30/14 Geo Access Report  
 Percentage of Members With Access to Services

**Adults with Access to Service**

<b>Standard 2 Providers within 20 Miles</b>	<b>Urban</b>	<b>Suburban</b>	<b>Rural</b>
Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	72%
Partial Hospitalization	100%	100%	13%
Day Treatment	100%	100%	13%
Intensive Outpatient (IOP)	100%	100%	39%
Rehabilitative Svcs (Community ASA)	100%	100%	27%
Rehabilitative Svcs (Community MRO)	100%	100%	37%

**Standard 2 Providers within 30 Minutes**

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	81%
Partial Hospitalization	100%	100%	24%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	48%
Rehabilitative Svcs (Community ASA)	99%	100%	47%
Rehabilitative Svcs (Community MRO)	99%	100%	54%

**Standard 2 Facilities within 60 miles - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

**Standard 2 Facilities within 60 minutes - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

**Standard 2 Facilities within 120 miles - Rural**

Inpatient (Acute and SubAcute)	80%
Rehabilitative Svcs (ASA Residential)	90%
Rehabilitative Svcs (MRO Residential)	92%

**Standard 2 Facilities within 120 minutes - Rural**

Inpatient (Acute and SubAcute)	78%
Rehabilitative Svcs (ASA Residential)	90%
Rehabilitative Svcs (MRO Residential)	90%

**Child Access to Services**

**Standard 2 Providers within 20 Miles**

Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	74%
Partial Hospitalization	78%	56%	10%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	35%

Magellan Behavioral Health of Nebraska, Inc.  
 09/30/14 Geo Access Report  
 Percentage of Members With Access to Services

**Standard 2 Providers within 30 Minutes**

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	82%
Partial Hospitalization	78%	57%	12%
Day Treatment	100%	100%	15%
Intensive Outpatient (IOP)	100%	100%	43%

**Standard 2 Facilities within 60 miles - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Residential	100%	100%

**Standard 2 Facilities within 60 minutes - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Residential	100%	100%

**Standard 2 Facilities within 120 miles - Rural**

Inpatient (Acute and SubAcute)		88%
Residential		75%

**Standard 2 Facilities within 120 minutes - Rural**

Inpatient (Acute and SubAcute)		72%
Residential		73%

**Summary indicates Members with access to services based on the following access standard requirements:** Ensure Members have access to a choice of at least two network providers who provide Covered Services to the extent that qualified, willing network providers are available. 90% of Members have access to all medically necessary behavioral health Covered Services according to the following standards:

Inpatient and Residential Services within 60 miles or 60 minutes' travel time from the Member's residence, whichever requires less travel time; for rural areas, travel time limits may be extended up to 120 miles / 120 minutes if it is determined by MLTC that no inpatient providers are available within the 60 mile / 60 minute travel time requirement.

All other Covered Services shall be accessible within 20 miles or 30 minutes travel time from the Member's residence, based on a readily accessible mode of transportation.

\* Percentages in red do not meet Standard