



Medicaid Mental Health Authorization Requests
Reporting Period: 2nd Quarter, CY 2014

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	62	78		78					78		78
Community Treatment Aid	14	15		15	13	29		29	44		44
Crisis Residential	25	28		28	13	22	3	19	50	3	47
Day Treatment	26	27		27	11	13	3	10	40	3	37
Inpatient	1119	1529	104	1425	157	182	151	31	1711	255	1456
Intensive Outpatient Program	224	227	4	223	50	69		69	296	4	292
Outpatient	152	157	52	105	111	122		122	279	52	227
Partial Hospitalization	140	158	2	156	89	187	4	183	345	6	339
Professional Resource Family Care											
Psych Testing	959	1124	160	964					1124	160	964
Psychiatric Residential Treatment Facility	131	149	71	78	99	187	11	176	336	82	254
Therapeutic Group Home	38	38	22	16	31	60	1	59	98	23	75
Other Services	1596	2062	26	2036	1318	2016	7	2009	4078	33	4045
All Services Total	4486	5592	441	5151	1892	2887	180	2707	8479	621	7858

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential	0.0%	100.0%	13.6%	86.4%	6.0%	94.0%
Day Treatment	0.0%	100.0%	23.1%	76.9%	7.5%	92.5%
Inpatient	6.8%	93.2%	83.0%	17.0%	14.9%	85.1%
Intensive Outpatient Program	1.8%	98.2%	0.0%	100.0%	1.4%	98.6%
Outpatient	33.1%	66.9%	0.0%	100.0%	18.6%	81.4%
Partial Hospitalization	1.3%	98.7%	2.1%	97.9%	1.7%	98.3%
Professional Resource Family Care						
Psych Testing	14.2%	85.8%			14.2%	85.8%
Psychiatric Residential Treatment Facility	47.7%	52.3%	5.9%	94.1%	24.4%	75.6%
Therapeutic Group Home	57.9%	42.1%	1.7%	98.3%	23.5%	76.5%
Other Services	1.3%	98.7%	0.3%	99.7%	0.8%	99.2%
All Services Total	7.9%	92.1%	6.2%	93.8%	7.3%	92.7%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 0 - 18										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	26	28		28					28		28
Community Treatment Aid	14	15		15	13	29		29	44		44
Crisis Residential											
Day Treatment	13	13		13	7	8	3	5	21	3	18
Inpatient	427	523	30	493	41	45	35	10	568	65	503
Intensive Outpatient Program	203	206	3	203	47	66		66	272	3	269
Outpatient	81	81	19	62	5	5		5	86	19	67
Partial Hospitalization	87	102	1	101	55	121	1	120	223	2	221
Professional Resource Family Care											
Psych Testing	760	914	142	772					914	142	772
Psychiatric Residential Treatment Facility	131	149	71	78	98	186	11	175	335	82	253
Therapeutic Group Home	38	38	22	16	31	60	1	59	98	23	75
Other Services	388	450	1	449	137	248		248	698	1	697
All Services Total	2168	2519	289	2230	434	768	51	717	3287	340	2947

Service Type	Ages 0 - 18					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential						
Day Treatment	0.0%	100.0%	37.5%	62.5%	14.3%	85.7%
Inpatient	5.7%	94.3%	77.8%	22.2%	11.4%	88.6%
Intensive Outpatient Program	1.5%	98.5%	0.0%	100.0%	1.1%	98.9%
Outpatient	23.5%	76.5%	0.0%	100.0%	22.1%	77.9%
Partial Hospitalization	1.0%	99.0%	0.8%	99.2%	0.9%	99.1%
Professional Resource Family Care						
Psych Testing	15.5%	84.5%			15.5%	84.5%
Psychiatric Residential Treatment Facility	47.7%	52.3%	5.9%	94.1%	24.5%	75.5%
Therapeutic Group Home	57.9%	42.1%	1.7%	98.3%	23.5%	76.5%
Other Services	0.2%	99.8%	0.0%	100.0%	0.1%	99.9%
All Services Total	11.5%	88.5%	6.6%	93.4%	10.3%	89.7%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	36	50		50					50		50
Community Treatment Aid											
Crisis Residential	24	27		27	12	21	3	18	48	3	45
Day Treatment	13	14		14	4	5		5	19		19
Inpatient	664	970	68	902	105	125	106	19	1095	174	921
Intensive Outpatient Program	20	20	1	19	3	3		3	23	1	22
Outpatient	70	75	33	42	103	114		114	189	33	156
Partial Hospitalization	52	55	1	54	33	65	2	63	120	3	117
Professional Resource Family Care											
Psych Testing	193	203	17	186					203	17	186
Psychiatric Residential Treatment Facility					1	1		1	1		1
Therapeutic Group Home											
Other Services	1169	1565	22	1543	1123	1690	7	1683	3255	29	3226
All Services Total	2241	2979	142	2837	1384	2024	118	1906	5003	260	4743

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid						
Crisis Residential	0.0%	100.0%	14.3%	85.7%	6.3%	93.8%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	7.0%	93.0%	84.8%	15.2%	15.9%	84.1%
Intensive Outpatient Program	5.0%	95.0%	0.0%	100.0%	4.3%	95.7%
Outpatient	44.0%	56.0%	0.0%	100.0%	17.5%	82.5%
Partial Hospitalization	1.8%	98.2%	3.1%	96.9%	2.5%	97.5%
Professional Resource Family Care						
Psych Testing	8.4%	91.6%			8.4%	91.6%
Psychiatric Residential Treatment Facility			0.0%	100.0%	0.0%	100.0%
Therapeutic Group Home						
Other Services	1.4%	98.6%	0.4%	99.6%	0.9%	99.1%
All Services Total	4.8%	95.2%	5.8%	94.2%	5.2%	94.8%



Medicaid Mental Health Authorization Requests
Reporting Period: 2nd Quarter, CY 2014

Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation											
Community Treatment Aid											
Crisis Residential	1	1		1	1	1		1	2		2
Day Treatment											
Inpatient	28	36	6	30	11	12	10	2	48	16	32
Intensive Outpatient Program	1	1		1					1		1
Outpatient	1	1		1	3	3		3	4		4
Partial Hospitalization	1	1		1	1	1	1		2	1	1
Professional Resource Family Care											
Psych Testing	6	7	1	6					7	1	6
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	39	47	3	44	58	78		78	125	3	122
All Services Total	77	94	10	84	74	95	11	84	189	21	168

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation						
Community Treatment Aid						
Crisis Residential	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Day Treatment						
Inpatient	16.7%	83.3%	83.3%	16.7%	33.3%	66.7%
Intensive Outpatient Program	0.0%	100.0%			0.0%	100.0%
Outpatient	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Partial Hospitalization	0.0%	100.0%	100.0%	0.0%	50.0%	50.0%
Professional Resource Family Care						
Psych Testing	14.3%	85.7%			14.3%	85.7%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	6.4%	93.6%	0.0%	100.0%	2.4%	97.6%
All Services Total	10.6%	89.4%	11.6%	88.4%	11.1%	88.9%



Youth Medicaid Mental Health Authorization Requests
Reporting Period: 2nd Quarter, CY 2014

Service Type	All Youth (Ages 0 - 19)										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	26	28		28					28		28
Community Treatment Aid	14	15		15	13	29		29	44		44
Crisis Residential											
Day Treatment	13	13		13	7	8	3	5	21	3	18
Inpatient	440	536	32	504	43	47	37	10	583	69	514
Intensive Outpatient Program	203	206	3	203	47	66		66	272	3	269
Outpatient	83	83	19	64	8	8		8	91	19	72
Partial Hospitalization	87	102	1	101	55	121	1	120	223	2	221
Professional Resource Family Care											
Psych Testing	763	917	142	775					917	142	775
Psychiatric Residential Treatment Facility	131	149	71	78	99	187	11	176	336	82	254
Therapeutic Group Home	38	38	22	16	31	60	1	59	98	23	75
Other Services	405	471	1	470	143	260		260	731	1	730
All Services Total	2203	2558	291	2267	446	786	53	733	3344	344	3000

Service Type	All Youth (Ages 0 - 19)					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential						
Day Treatment	0.0%	100.0%	37.5%	62.5%	14.3%	85.7%
Inpatient	6.0%	94.0%	78.7%	21.3%	11.8%	88.2%
Intensive Outpatient Program	1.5%	98.5%	0.0%	100.0%	1.1%	98.9%
Outpatient	22.9%	77.1%	0.0%	100.0%	20.9%	79.1%
Partial Hospitalization	1.0%	99.0%	0.8%	99.2%	0.9%	99.1%
Professional Resource Family Care						
Psych Testing	15.5%	84.5%			15.5%	84.5%
Psychiatric Residential Treatment Facility	47.7%	52.3%	5.9%	94.1%	24.4%	75.6%
Therapeutic Group Home	57.9%	42.1%	1.7%	98.3%	23.5%	76.5%
Other Services	0.2%	99.8%	0.0%	100.0%	0.1%	99.9%
All Services Total	11.4%	88.6%	6.7%	93.3%	10.3%	89.7%

Magellan Behavioral Health of Nebraska, Inc.
 06/30/14 Geo Access Report
 Percentage of Members With Access to Services

Adults with Access to Service

Standard 2 Providers within 20 Miles	Urban	Suburban	Rural
Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	72%
Partial Hospitalization	100%	100%	13%
Day Treatment	100%	100%	13%
Intensive Outpatient (IOP)	100%	100%	38%
Rehabilitative Svcs (Community ASA)	100%	100%	31%
Rehabilitative Svcs (Community MRO)	100%	100%	41%

Standard 2 Providers within 30 Minutes

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	81%
Partial Hospitalization	100%	100%	24%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	47%
Rehabilitative Svcs (Community ASA)	100%	100%	50%
Rehabilitative Svcs (Community MRO)	99%	100%	58%

Standard 2 Facilities within 60 miles - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

Standard 2 Facilities within 60 minutes - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

Standard 2 Facilities within 120 miles - Rural

Inpatient (Acute and SubAcute)	89%
Rehabilitative Svcs (ASA Residential)	92%
Rehabilitative Svcs (MRO Residential)	92%

Standard 2 Facilities within 120 minutes - Rural

Inpatient (Acute and SubAcute)	87%
Rehabilitative Svcs (ASA Residential)	90%
Rehabilitative Svcs (MRO Residential)	90%

Child Access to Services

Standard 2 Providers within 20 Miles

Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	74%
Partial Hospitalization	78%	56%	10%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	20%

Standard 2 Providers within 30 Minutes

Magellan Behavioral Health of Nebraska, Inc.
 06/30/14 Geo Access Report
 Percentage of Members With Access to Services

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	82%
Partial Hospitalization	78%	56%	11%
Day Treatment	100%	100%	15%
Intensive Outpatient	100%	100%	22%
Standard 2 Facilities within 60 miles - Urban and Suburban			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
Standard 2 Facilities within 60 minutes - Urban and Suburban			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
Standard 2 Facilities within 120 miles - Rural			
Inpatient (Acute and SubAcute)			86%
Residential			75%
Standard 2 Facilities within 120 minutes - Rural			
Inpatient (Acute and SubAcute)			70%
Residential			73%

Summary indicates Members with access to services based on the following access standard requirements: Ensure Members have access to a choice of at least two network providers who provide Covered Services to the extent that qualified, willing network providers are available. 90% of Members have access to all medically necessary behavioral health Covered Services according to the following standards:

Inpatient and Residential Services within 60 miles or 60 minutes' travel time from the Member's residence, whichever requires less travel time; for rural areas, travel time limits may be extended up to 120 miles / 120 minutes if it is determined by MLTC that no inpatient providers are available within the 60 mile / 60 minute travel time requirement.

All other Covered Services shall be accessible within 20 miles or 30 minutes travel time from the Member's residence, based on a readily accessible mode of transportation.

* Percentages in red do not meet Standard