



**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 1st Quarter, 2014**

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	55	69	4	65					69	4	65
Community Treatment Aid	20	23		23	16	29		29	52		52
Crisis Residential	31	32	1	31	17	46		46	78	1	77
Day Treatment	23	23		23	7	10		10	33		33
Inpatient	1075	1529	122	1407	330	661	154	507	2190	276	1914
Intensive Outpatient Program	206	209	5	204	52	70	3	67	279	8	271
Outpatient	117	132	37	95	117	136		136	268	37	231
Partial Hospitalization	126	139	3	136	80	180	6	174	319	9	310
Professional Resource Family Care											
Psych Testing	780	983	211	772					983	211	772
Psychiatric Residential Treatment Facility	101	121	59	62	98	207	10	197	328	69	259
Therapeutic Group Home	33	38	22	16	29	60	2	58	98	24	74
Other Services	1419	1696	18	1678	1295	1718	3	1715	3414	21	3393
<b>All Services Total</b>	<b>3986</b>	<b>4994</b>	<b>482</b>	<b>4512</b>	<b>2041</b>	<b>3117</b>	<b>178</b>	<b>2939</b>	<b>8111</b>	<b>660</b>	<b>7451</b>

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	5.8%	94.2%			5.8%	94.2%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential	3.1%	96.9%	0.0%	100.0%	1.3%	98.7%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	8.0%	92.0%	23.3%	76.7%	12.6%	87.4%
Intensive Outpatient Program	2.4%	97.6%	4.3%	95.7%	2.9%	97.1%
Outpatient	28.0%	72.0%	0.0%	100.0%	13.8%	86.2%
Partial Hospitalization	2.2%	97.8%	3.3%	96.7%	2.8%	97.2%
Professional Resource Family Care						
Psych Testing	21.5%	78.5%			21.5%	78.5%
Psychiatric Residential Treatment Facility	48.8%	51.2%	4.8%	95.2%	21.0%	79.0%
Therapeutic Group Home	57.9%	42.1%	3.3%	96.7%	24.5%	75.5%
Other Services	1.1%	98.9%	0.2%	99.8%	0.6%	99.4%
<b>All Services Total</b>	<b>9.7%</b>	<b>90.3%</b>	<b>5.7%</b>	<b>94.3%</b>	<b>8.1%</b>	<b>91.9%</b>



**Medicaid Mental Health Authorization Requests**  
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Service Type	Ages 0 - 18										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	25	26	1	25					26	1	25
Community Treatment Aid	20	23		23	16	29		29	52		52
Crisis Residential	1	1		1	1	3		3	4		4
Day Treatment	17	17		17	6	9		9	26		26
Inpatient	398	510	35	475	85	155	30	125	665	65	600
Intensive Outpatient Program	186	189	4	185	46	62	3	59	251	7	244
Outpatient	55	59	9	50	13	13		13	72	9	63
Partial Hospitalization	64	74	3	71	44	100	4	96	174	7	167
Professional Resource Family Care											
Psych Testing	616	795	181	614					795	181	614
Psychiatric Residential Treatment Facility	101	121	59	62	98	207	10	197	328	69	259
Therapeutic Group Home	33	38	22	16	29	60	2	58	98	24	74
Other Services	284	321	1	320	98	154		154	475	1	474
<b>All Services Total</b>	<b>1800</b>	<b>2174</b>	<b>315</b>	<b>1859</b>	<b>436</b>	<b>792</b>	<b>49</b>	<b>743</b>	<b>2966</b>	<b>364</b>	<b>2602</b>

Service Type	Ages 0 - 18					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.8%	96.2%			3.8%	96.2%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	6.9%	93.1%	19.4%	80.6%	9.8%	90.2%
Intensive Outpatient Program	2.1%	97.9%	4.8%	95.2%	2.8%	97.2%
Outpatient	15.3%	84.7%	0.0%	100.0%	12.5%	87.5%
Partial Hospitalization	4.1%	95.9%	4.0%	96.0%	4.0%	96.0%
Professional Resource Family Care						
Psych Testing	22.8%	77.2%			22.8%	77.2%
Psychiatric Residential Treatment Facility	48.8%	51.2%	4.8%	95.2%	21.0%	79.0%
Therapeutic Group Home	57.9%	42.1%	3.3%	96.7%	24.5%	75.5%
Other Services	0.3%	99.7%	0.0%	100.0%	0.2%	99.8%
<b>All Services Total</b>	<b>14.5%</b>	<b>85.5%</b>	<b>6.2%</b>	<b>93.8%</b>	<b>12.3%</b>	<b>87.7%</b>



**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 1st Quarter, 2014**

Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	30	43	3	40					43	3	40
Community Treatment Aid											
Crisis Residential	30	31	1	30	16	43		43	74	1	73
Day Treatment	6	6		6	1	1		1	7		7
Inpatient	654	994	82	912	231	488	111	377	1482	193	1289
Intensive Outpatient Program	20	20	1	19	6	8		8	28	1	27
Outpatient	62	73	28	45	99	117		117	190	28	162
Partial Hospitalization	62	65		65	36	80	2	78	145	2	143
Professional Resource Family Care											
Psych Testing	161	183	27	156					183	27	156
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	1094	1331	16	1315	1145	1503	2	1501	2834	18	2816
<b>All Services Total</b>	<b>2119</b>	<b>2746</b>	<b>158</b>	<b>2588</b>	<b>1534</b>	<b>2240</b>	<b>115</b>	<b>2125</b>	<b>4986</b>	<b>273</b>	<b>4713</b>

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	7.0%	93.0%			7.0%	93.0%
Community Treatment Aid						
Crisis Residential	3.2%	96.8%	0.0%	100.0%	1.4%	98.6%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	8.2%	91.8%	22.7%	77.3%	13.0%	87.0%
Intensive Outpatient Program	5.0%	95.0%	0.0%	100.0%	3.6%	96.4%
Outpatient	38.4%	61.6%	0.0%	100.0%	14.7%	85.3%
Partial Hospitalization	0.0%	100.0%	2.5%	97.5%	1.4%	98.6%
Professional Resource Family Care						
Psych Testing	14.8%	85.2%			14.8%	85.2%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	1.2%	98.8%	0.1%	99.9%	0.6%	99.4%
<b>All Services Total</b>	<b>5.8%</b>	<b>94.2%</b>	<b>5.1%</b>	<b>94.9%</b>	<b>5.5%</b>	<b>94.5%</b>



**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 1st Quarter, 2014**

Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation											
Community Treatment Aid											
Crisis Residential											
Day Treatment											
Inpatient	23	25	5	20	14	18	13	5	43	18	25
Intensive Outpatient Program											
Outpatient					5	6		6	6		6
Partial Hospitalization											
Professional Resource Family Care											
Psych Testing	3	5	3	2					5	3	2
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	41	44	1	43	52	61	1	60	105	2	103
<b>All Services Total</b>	<b>67</b>	<b>74</b>	<b>9</b>	<b>65</b>	<b>71</b>	<b>85</b>	<b>14</b>	<b>71</b>	<b>159</b>	<b>23</b>	<b>136</b>

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation						
Community Treatment Aid						
Crisis Residential						
Day Treatment						
Inpatient	20.0%	80.0%	72.2%	27.8%	41.9%	58.1%
Intensive Outpatient Program						
Outpatient			0.0%	100.0%	0.0%	100.0%
Partial Hospitalization						
Professional Resource Family Care						
Psych Testing	60.0%	40.0%			60.0%	40.0%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	2.3%	97.7%	1.6%	98.4%	1.9%	98.1%
<b>All Services Total</b>	<b>12.2%</b>	<b>87.8%</b>	<b>16.5%</b>	<b>83.5%</b>	<b>14.5%</b>	<b>85.5%</b>



**Youth Medicaid Mental Health Authorization Requests**  
**Reporting Period: 1st Quarter, 2014**

Service Type	All Youth (Ages 0 - 19)										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	25	26	1	25					26	1	25
Community Treatment Aid	20	23		23	16	29		29	52		52
Crisis Residential	2	2		2	2	6		6	8		8
Day Treatment	17	17		17	6	9		9	26		26
Inpatient	411	531	37	494	87	157	31	126	688	68	620
Intensive Outpatient Program	186	189	4	185	46	62	3	59	251	7	244
Outpatient	58	64	12	52	15	15		15	79	12	67
Partial Hospitalization	65	75	3	72	44	100	4	96	175	7	168
Professional Resource Family Care											
Psych Testing	616	795	181	614					795	181	614
Psychiatric Residential Treatment Facility	101	121	59	62	98	207	10	197	328	69	259
Therapeutic Group Home	33	38	22	16	29	60	2	58	98	24	74
Other Services	297	337	1	336	102	159		159	496	1	495
<b>All Services Total</b>	<b>1831</b>	<b>2218</b>	<b>320</b>	<b>1898</b>	<b>445</b>	<b>804</b>	<b>50</b>	<b>754</b>	<b>3022</b>	<b>370</b>	<b>2652</b>

Service Type	All Youth (Ages 0 - 19)					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.8%	96.2%			3.8%	96.2%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	7.0%	93.0%	19.7%	80.3%	9.9%	90.1%
Intensive Outpatient Program	2.1%	97.9%	4.8%	95.2%	2.8%	97.2%
Outpatient	18.8%	81.3%	0.0%	100.0%	15.2%	84.8%
Partial Hospitalization	4.0%	96.0%	4.0%	96.0%	4.0%	96.0%
Professional Resource Family Care						
Psych Testing	22.8%	77.2%			22.8%	77.2%
Psychiatric Residential Treatment Facility	48.8%	51.2%	4.8%	95.2%	21.0%	79.0%
Therapeutic Group Home	57.9%	42.1%	3.3%	96.7%	24.5%	75.5%
Other Services	0.3%	99.7%	0.0%	100.0%	0.2%	99.8%
<b>All Services Total</b>	<b>14.4%</b>	<b>85.6%</b>	<b>6.2%</b>	<b>93.8%</b>	<b>12.2%</b>	<b>87.8%</b>

Magellan Behavioral Health of Nebraska, Inc.  
 03/31/14 Geo Access Report  
 Percentage of Members With Access to Services

**Adults with Access to Service**

<b>Standard 2 Providers within 20 Miles</b>	<b>Urban</b>	<b>Suburban</b>	<b>Rural</b>
Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	71%
Partial Hospitalization	100%	100%	13%
Day Treatment	100%	100%	13%
Intensive Outpatient (IOP)	100%	100%	34%
Rehabilitative Svcs (Community ASA)	100%	100%	29%
Rehabilitative Svcs (Community MRO)	100%	100%	35%

**Standard 2 Providers within 30 Minutes**

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	80%
Partial Hospitalization	100%	100%	24%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	42%
Rehabilitative Svcs (Community ASA)	99%	99%	48%
Rehabilitative Svcs (Community MRO)	99%	100%	51%

**Standard 2 Facilities within 60 miles - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

**Standard 2 Facilities within 60 minutes - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

**Standard 2 Facilities within 120 miles - Rural**

Inpatient (Acute and SubAcute)	89%
Rehabilitative Svcs (ASA Residential)	91%
Rehabilitative Svcs (MRO Residential)	92%

**Standard 2 Facilities within 120 minutes - Rural**

Inpatient (Acute and SubAcute)	87%
Rehabilitative Svcs (ASA Residential)	90%
Rehabilitative Svcs (MRO Residential)	90%

**Child Access to Services**

**Standard 2 Providers within 20 Miles**

Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	73%
Partial Hospitalization	78%	57%	10%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	16%

**Standard 2 Providers within 30 Minutes**

Magellan Behavioral Health of Nebraska, Inc.  
 03/31/14 Geo Access Report  
 Percentage of Members With Access to Services

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	81%
Partial Hospitalization	78%	57%	12%
Day Treatment	100%	100%	15%
Intensive Outpatient	100%	100%	17%

**Standard 2 Facilities within 60 miles - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Residential	100%	100%

**Standard 2 Facilities within 60 minutes - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Residential	100%	100%

**Standard 2 Facilities within 120 miles - Rural**

Inpatient (Acute and SubAcute)		86%
Residential		73%

**Standard 2 Facilities within 120 minutes - Rural**

Inpatient (Acute and SubAcute)		70%
Residential		72%

**Summary indicates Members with access to services based on the following access standard requirements:** Ensure Members have access to a choice of at least two network providers who provide Covered Services to the extent that qualified, willing network providers are available. 90% of Members have access to all medically necessary behavioral health Covered Services according to the following standards:

Inpatient and Residential Services within 60 miles or 60 minutes' travel time from the Member's residence, whichever requires less travel time; for rural areas, travel time limits may be extended up to 120 miles / 120 minutes if it is determined by MLTC that no inpatient providers are available within the 60 mile / 60 minute travel time requirement.

All other Covered Services shall be accessible within 20 miles or 30 minutes travel time from the Member's residence, based on a readily accessible mode of transportation.

\* Does not meet Standard